Angelina College
Faculty Staff Needs Assessment 2020 Spring

There were: 540 possible respondents.

	Question Text	N	2020 Avg	Plant / PD / Ath	Admin / College	Admin / AASA	Workforce	Teaching					
1	Which is your primary work area?	267		7%	8%	18%	15%	52%					
				Yes	**No**								
2	Do you supervise other employees?	270		26%	74%								
				PT	**FT**								
3	Are you a full time or part time Angelina College employee?	270		39%	61%								
				V Satisfied	**Satisfied**	**Neutral**	**Dissatisfied**	**V Dissatisfied**					
4	How satisfied are you working at Angelina College?	270	4.4	52%	38%	8%	1%	1%					
5	How would you rate your satisfaction with communication from the college administration?	268	4.0	31%	44%	17%	6%	1%					
				Weekly Email	**Email**	**Social**	**Website**	**Phone**	**Portal**	**Meetings**			

#	Question	N	Score								
6	How would you prefer to get communication from AC Administration check all that apply?	268		46%	76%	5%	11%	19%	16%	26%	

				V Satisfied	Satisfied	Neutral	Dissatisfied	V Dissatisfied			
7	How would you rate your satisfaction with the communication you receive from your supervisor?	268	4.5	62%	29%	7%	1%	0%			

				Excellent	V Good	Good	Fair	Poor	N/A		
8	Please rate the Angelina College website including ease of use, mobile access, and the information available/accessible on the website.	268	3.1	13%	21%	35%	21%	10%	0%		
9	How clean is Angelina Colleges campus?	267	4.2	40%	34%	14%	3%	0%	9%		
10	How clear and easy to follow is posted signage on campus?	267	3.6	16%	36%	29%	7%	3%	8%		

#	Question								
11	How easy is it to access the buildings on Angelina Colleges campus?	266	3.8	26%	32%	24%	8%	2%	8%
12	How easy is it to access offices on Angelina Colleges campus?	264	3.7	20%	33%	30%	7%	2%	9%

#	Question								
13	How wellmaintained is the building where you spend the majority of your work time?	266	3.9	31%	30%	22%	7%	1%	9%
				Str Agree	**Agree**	**Undec**	**Disagree**	**Str Disagree**	
14	I feel safe on campus.	265	4.3	44%	48%	6%	2%	0%	
				Excellent	**V Good**	**Good**	**Fair**	**Poor**	**N/A**
15	How courteous and friendly are Angelina College staff members?	265	4.2	40%	39%	18%	2%	0%	1%

16	How well do Angelina College staff members identify themselves either by introducing themselves, wearing name tags, and/or having name plates on desks or office doors?	266	3.6	19%	34%	27%	11%	3%	6%

				Yes	No				
17	Are there parts of your work area that could use grant funding?	255	0.7	73%	27%				

				Very	Somewhat	Neutral	Not Very	Not	N/A
18	How knowledgeable are you about the services provided in the Learning Center?	266	3.5	12%	41%	21%	12%	6%	8%

				Excellent	V Good	Good	Fair	Poor	N/A
19	Please rate the customer service provided by the Learning Center staff.	263	3.9	16%	23%	20%	1%	0%	39%
				Very	Somewhat	Neutral	Not Very	Not	N/A

20	How knowledgeable are you about the services provided in the Tutoring Center?	263	3.5	15%	43%	10%	11%	8%	14%
				Excellent	**V Good**	**Good**	**Fair**	**Poor**	**N/A**
21	Please rate the customer service provided by the Tutoring Center staff.	263	3.9	16%	21%	16%	1%	1%	46%
				Very	**Somewhat**	**Neutral**	**Not Very**	**Not**	**N/A**
22	How knowledgeable are you about the FULL-TIME academic programs available at AC?	264	3.7	16%	55%	9%	8%	6%	6%
23	How knowledgeable are you about the PART-TIME academic programs available at AC?	265	3.4	9%	49%	15%	14%	8%	6%
24	How knowledgeable are you about the services provided by the Development Office?	264	2.8	7%	25%	16%	28%	14%	9%

				Excellent	V Good	Good	Fair	Poor	N/A
25	How knowledgeable are you about the services provided by Student Life and Disability Services?	262	3.3	10%	43%	14%	17%	9%	8%
26	How knowledgeable are you about the services and programs provided at the Polk Center?	264	2.8	9%	27%	13%	20%	22%	9%
27	How knowledgeable are you about the programs offered through Continuing Education and Workforce?	264	3.5	16%	46%	12%	16%	7%	4%
28	How knowledgeable are you about the services and programs offered through the Nonprofit Leadership Center?	263	2.6	7%	23%	14%	28%	22%	6%
				Excellent	**V Good**	**Good**	**Fair**	**Poor**	**N/A**

#	Question	N	Mean							
29	Please rate the quality of work provided by the Maintenance Department.	264	4.2	36%	34%	18%	1%	0%	11%	
30	Please rate the customer service provided by the Maintenance Department.	264	4.2	36%	32%	17%	2%	1%	13%	
31	How would you rate the selection of items available at the Campus Store?	264	3.3	9%	23%	30%	11%	2%	24%	
				Weekly Email	**Email**	**Social**	**Website**	**Phone**	**Portal**	**Meetings**
32	How would you prefer to receive communication about course materials in the Campus Store?	262		22%	77%	5%	15%	6%	11%	6%
				Yes	**No**					
33	I would prefer to travel to attend professional development opportunities.	259	0.4	42%	58%					
34	I would prefer to complete professional development online.	259	0.8	80%	20%					
				Least	**2**	**Neutral**	**4**	**Most**	**N/A**	

35	Process and project mapping to simplify workflow.	262	3.1	13%	5%	48%	11%	13%	9%
36	Using technology to simplify tasks/paperwork	263	4.1	2%	3%	27%	17%	48%	3%
37	Motivating the community college student.	263	4.2	2%	3%	22%	16%	51%	6%
38	Using technology to enhance learning.	261	4.3	3%	2%	18%	14%	56%	8%
39	Teaching strategies for adult learners.	261	4.0	4%	2%	28%	15%	41%	10%
40	Instructional design	261	3.8	5%	3%	33%	15%	35%	10%
41	Using data to make decisions what are my data, where can I find them, how can they help.	262	3.7	10%	4%	29%	19%	33%	6%
42	Improving online student engagement.	262	4.3	3%	2%	17%	18%	52%	9%
43	How state and federal reports shape the college.	262	3.4	11%	4%	39%	15%	24%	6%

44	How to use Google tools easily and effectively Drive, Calendar, Email, Sheets, Docs, Slides, Meet, Tasks, Keep, etc..	263	4.0	8%	2%	21%	21%	47%	2%
45	How to use Microsoft Office easily and effectively Docs, Excel, PowerPoint, Teams, etc..	261	3.8	10%	3%	25%	15%	43%	4%
46	How to use Blackboard easily and effectively creating classes, creating productive discussion boards, groups, collaborate, grade book, etc..	262	3.8	9%	2%	24%	15%	38%	11%
47	Health and Wellness	261	3.5	9%	6%	38%	16%	27%	4%
48	Managing Conflict	262	3.5	8%	4%	37%	20%	24%	6%
49	Stress Management	260	3.6	8%	5%	34%	18%	30%	5%
50	Time Management	261	3.4	10%	6%	38%	15%	26%	6%
51	Marketing your department and/or programs.	262	3.7	7%	5%	29%	18%	34%	7%

52	Improving online interaction with students and/or colleagues.	263	4.1	3%	2%	22%	21%	44%	8%				
53	Effective delegation and follow-up	261	3.4	9%	3%	44%	12%	21%	11%				
54	Developing and maintaining work/life balance	261	3.5	9%	3%	40%	13%	28%	7%				